

Your interconnector registration guide

IFA, IFA2, Viking Link
& North Sea Link



How to use this document

1. Introduction

2. The registration
process

3. Common
Registration
steps

4. Interconnector
specific steps

5. After registration
steps

6. Communication
and support

Appendix 1



Home

This will take you
to the home page.



Arrows

Click on the arrows
to move backwards
or forwards a page.



Reveal/hide

Hover over the magnifying
icons to reveal hidden content.

1.2.3.

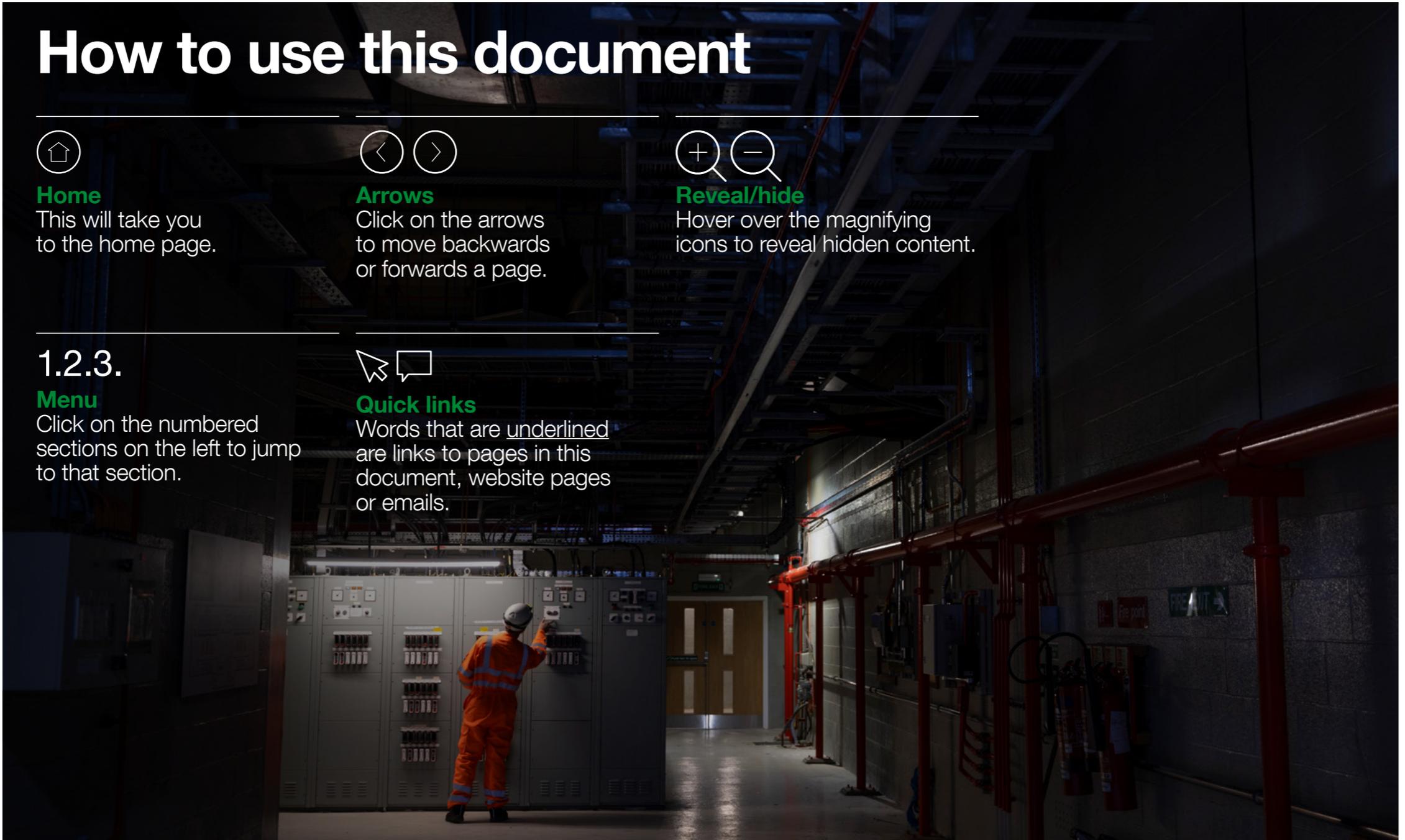
Menu

Click on the numbered
sections on the left to jump
to that section.



Quick links

Words that are underlined
are links to pages in this
document, website pages
or emails.



Your interconnector registration guide

- 1. Introduction
 - 2. The registration process
 - 3. Common Registration steps
 - 4. Interconnector specific steps
 - 5. After registration steps
 - 6. Communication and support
- Appendix 1



1. Introduction

2. The registration
process

3. Common
Registration
steps

4. Interconnector
specific steps

5. After registration
steps

6. Communication
and support

Appendix 1



1

Introduction

In this section



1.1 How interconnectors work	06
1.2 Rationale for interconnector trading	07
1.3 Meet the team	08
1.4 Interconnector portfolio	09
1.5 Products we offer	10
1.6 Access rules	11

1. Introduction

Welcome to our guide for customers who want to register to trade on our interconnectors, IFA, IFA2, Viking Link and North Sea Link (NSL). Here you'll find a step-by-step registration process, whether you want to purchase capacity only (non-nominating) or purchase and nominate capacity to physically flow power (nominating).

IFA & IFA2 are High Voltage Direct Current interconnectors (IFA is 2,000MW and IFA2 is 1,000MW) between Great Britain (GB) and France.

Viking Link is a 1,400MW HVDC interconnector between GB and Denmark.

North Sea Link (NSL) is a 1,400MW HVDC interconnector between GB and Norway, operating through implicit capacity allocation on the Nord Pool power exchange. NSL does not have a separate nomination process, and is handled exclusively through Nord Pool.

1. Introduction

2. The registration process

3. Common Registration steps

4. Interconnector specific steps

5. After registration steps

6. Communication and support

Appendix 1



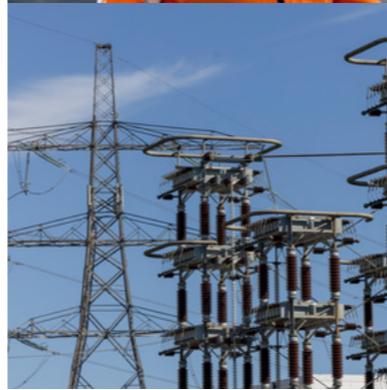
2,000

MW connecting GB and France **IFA**



1,000

MW connecting GB and France **IFA2**



1,400

MW connecting GB and Denmark **Viking Link**



1,400

MW connecting GB and Norway **NSL**

1.1 How interconnectors work

1. Introduction

2. The registration process

3. Common Registration steps

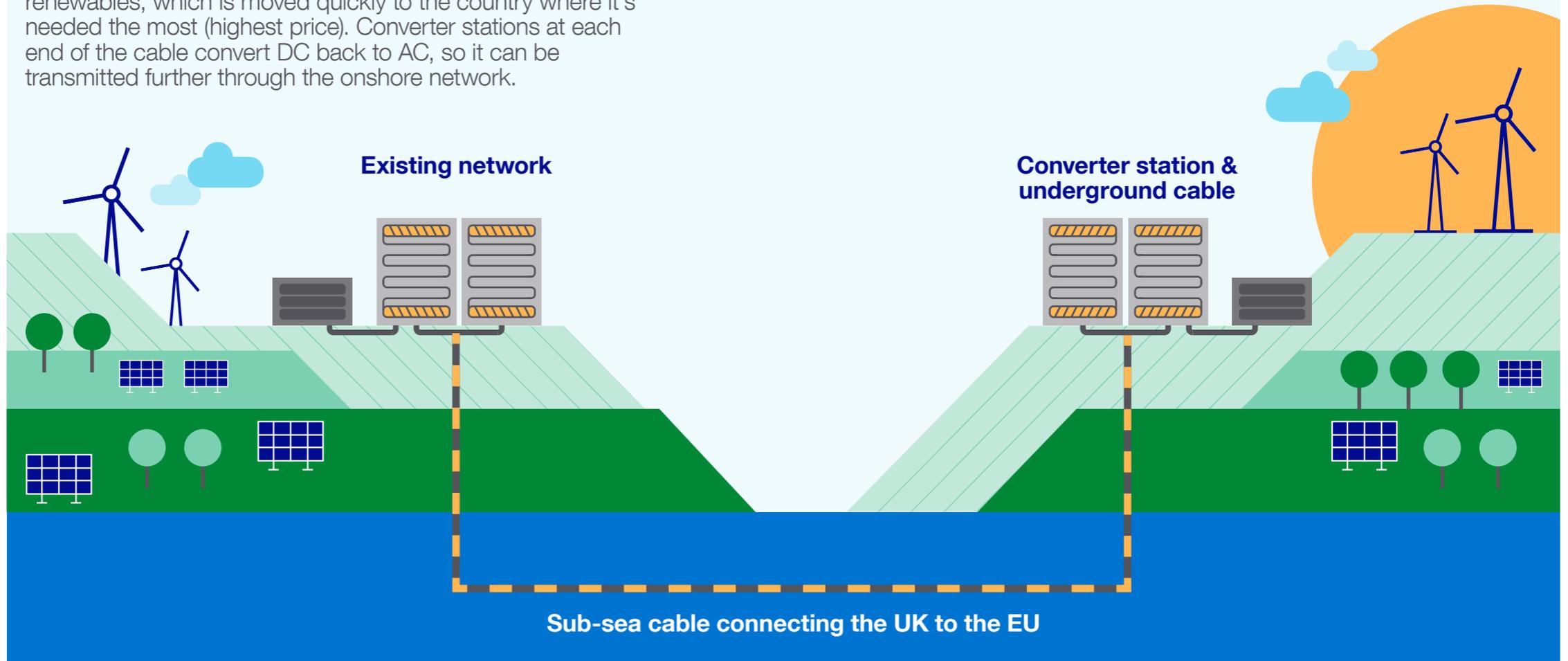
4. Interconnector specific steps

5. After registration steps

6. Communication and support

Appendix 1

An interconnector connects the electricity systems of two countries via High Voltage Direct Current cables (HVDC). It allows the trading and sharing of electricity, especially from renewables, which is moved quickly to the country where it's needed the most (highest price). Converter stations at each end of the cable convert DC back to AC, so it can be transmitted further through the onshore network.



1.2 Rationale for interconnector trading

1. Introduction

2. The registration process

3. Common Registration steps

4. Interconnector specific steps

5. After registration steps

6. Communication and support

Appendix 1



Participating in interconnector auctions via the Joint Allocation Office gives market participants the rights to flow energy between the relevant markets - eg buying in FR, selling in GB - Depending on the price difference, this could present some good commercial opportunities.



Capacity is sold on a directional basis, so can be purchased in the direction of the prevailing spread, or in the 'non-value' direction - which may come with less financial commitment as the value is essentially extrinsic in nature.



Products range from long-duration (up to Year+2) down to day-ahead and intraday products, so risk exposure can be managed by using the different products available.



Participating in long-term auctions can be done on a purely financial basis, without taking physical positions in the relevant electricity markets. Un-nominated positions are settled based on the out-turn of the Daily auction.



The ability to nominate flows via the Regional Nomination Platform gives access to the full range of products, including intraday capacity auctions which take place in the day of delivery.



1.3 Meet the team

During your registration process, our Interconnector Customer Team will be your main point of contact for support, and to answer any questions.



You can contact them [here](#)

1. Introduction

2. The registration process

3. Common Registration steps

4. Interconnector specific steps

5. After registration steps

6. Communication and support

Appendix 1



Paul Raven
Customer Portfolio Manager



Richard Chamberlin
Senior Customer Account Manager



Anna Holleron
Customer Account Manager



Vinita Earle
Customer & Marketing Executive



Shawal Chaggar
Customer Account Manager



Fleur Tropman
Customer Account Manager

1.4 Interconnector portfolio

1. Introduction

2. The registration process

3. Common Registration steps

4. Interconnector specific steps

5. After registration steps

6. Communication and support

Appendix 1

We have a portfolio of six Interconnectors. **IFA, IFA2, Viking Link** and **North Sea Link (NSL)** are unincorporated joint ventures between National Grid and partner transmission system operators.

BritNed and **Nemo Link** are incorporated joint ventures and stand as separate legal entities. If you want to trade on these interconnectors, you'll need to contact the Britned and Nemo Link customer teams directly, using the links below:



[Nemo Link](#)

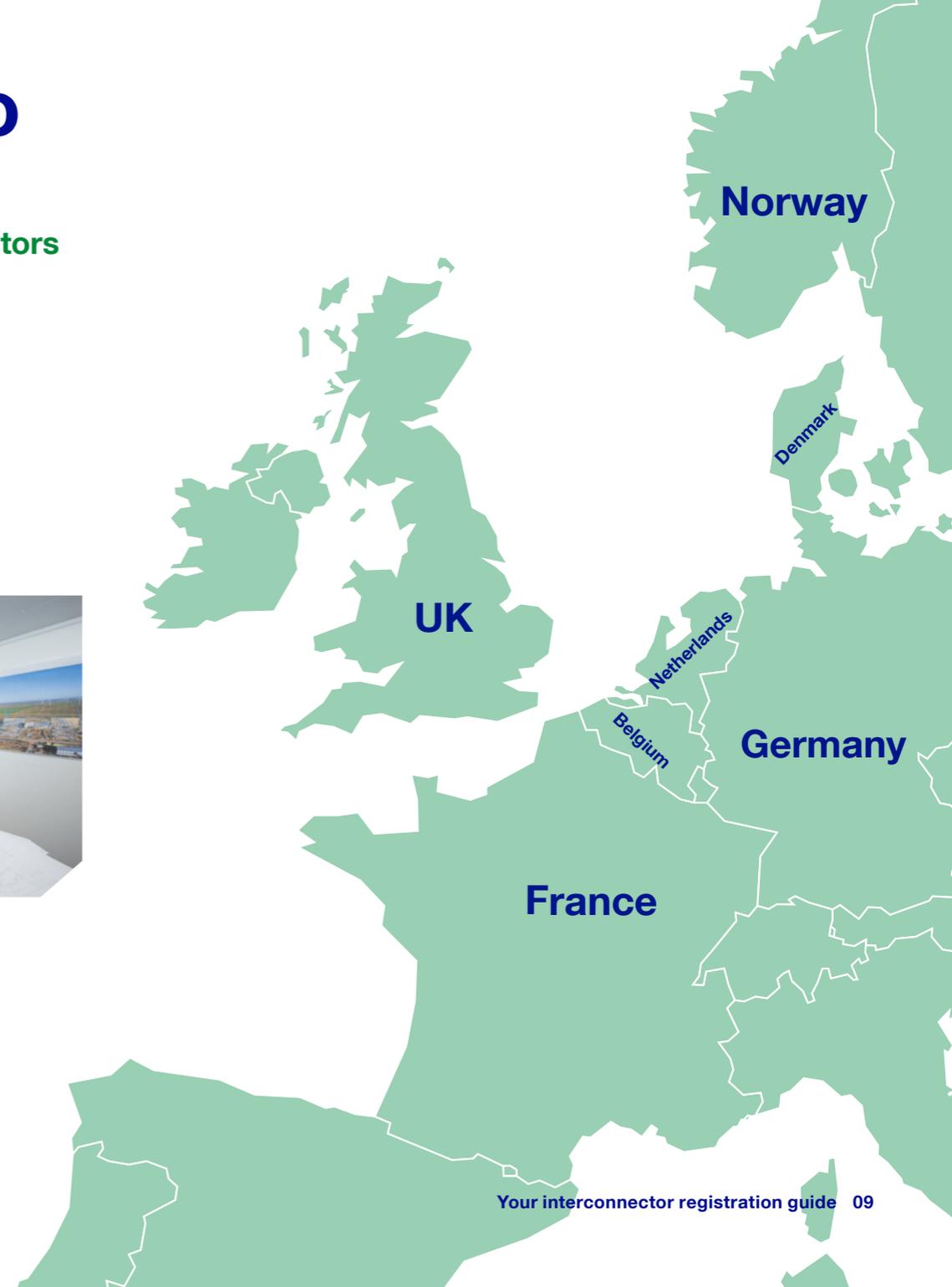
[Britned](#)

Roll over the Interconnectors to discover the locations



8GW

National Grid and our European partners jointly own and operate 8GW of interconnector capacity, which is enough to power 8 million UK homes.



1.5 Products we offer



To find the latest auction timetables, please see below:



[IFA/IFA2 Auctions](#)

[Viking Link Auctions](#)

[North Sea Link Auctions](#)

1. Introduction

2. The registration process

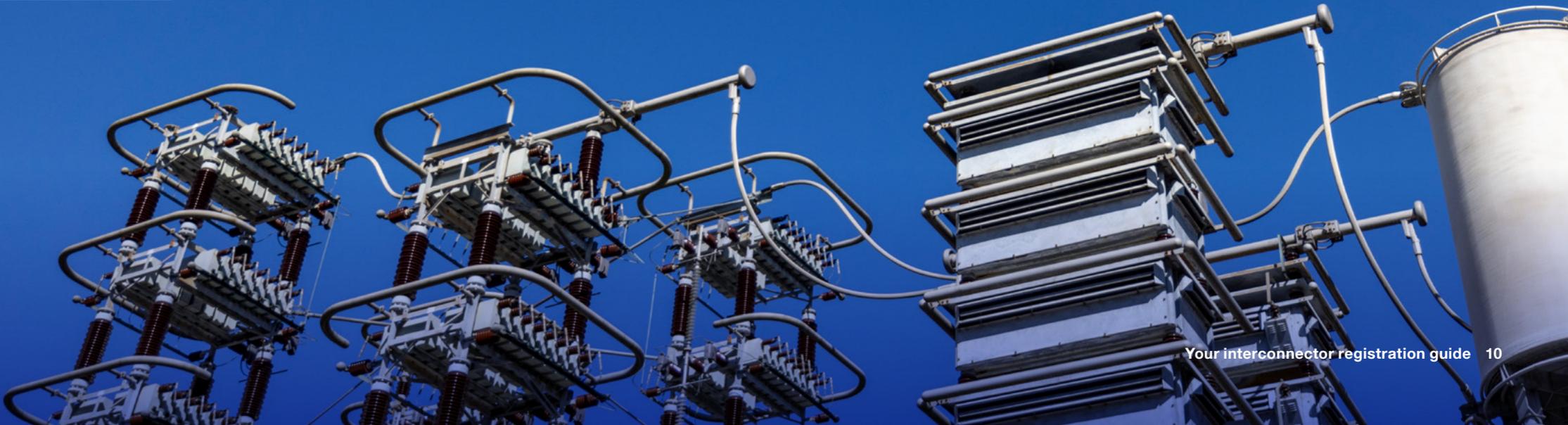
3. Common Registration steps

4. Interconnector specific steps

5. After registration steps

6. Communication and support

Appendix 1



1.6 Access rules

Our interconnectors each have their own access rules, due to different regulations and market structures in connecting countries.

You can find out more about these through the links below.

1. Introduction

2. The registration process

3. Common Registration steps

4. Interconnector specific steps

5. After registration steps

6. Communication and support

Appendix 1



[IFA/IFA2 access rules](#)



[Viking Link access rules](#)



[North Sea Link access rules](#)

1. Introduction

2. The registration
process

3. Common
Registration
steps

4. Interconnector
specific steps

5. After registration
steps

6. Communication
and support

Appendix 1



2

The registration process

- 1. Introduction
- 2. The registration process
- 3. Common Registration steps
- 4. Interconnector specific steps
- 5. After registration steps
- 6. Communication and support
- Appendix 1

2. The registration process

This table shows a summary of the steps needed to start trading on our interconnectors – and this guide takes you through each of the steps in detail.

You can find a flow-chart version of the table in Appendix 1. Please keep us updated with your progress on each of the steps. Registration takes around 12 weeks on average.

Non Nominating Customer:
Purchase Capacity Rights Only

Nominating Customer:
Purchase and nominate capacity rights to physically flow power.



12 weeks

Average amount of time for registration

Step	Nominating	Non-Nominating	Required for
Register with NESO* (National Energy System Operator)	✓	✗	IFA IFA2 VikingLink
Register with Elexon*	✓	✗	IFA IFA2 VikingLink
Register BMUs* (Balancing Mechanism Units)	✓	✗	IFA IFA2 VikingLink
Register as a BRP with RTE (France)	✓	✗	IFA IFA2
Sign Import-Export Agreement (RTE - France)	✓	✗	IFA IFA2
Register as BRP with Energinet (Denmark)	✓	✗	VikingLink
Register with JAO (Joint Allocation Office)	✓	✓	IFA IFA2 VikingLink
Register with RNP (Regional Nomination Platform)	✓	✗	IFA IFA2 VikingLink
Register with Nord Pool (NSL)	Capacity is implicitly allocated		NorthSeaLink

***Please note:**

These steps need to be completed first and in this order. All other steps can be done in parallel.

1. Introduction

2. The registration process

3. Common Registration steps

4. Interconnector specific steps

5. After registration steps

6. Communication and support

Appendix 1



3

Common Registration steps

In this section



3.1 Register with National Energy System Operator (NESO)	13
3.2 Register with Elexon	14
3.3 Register Balancing & Mechanism Units (BMUs) with NESO and Elexon	15
3.4 Complete Registration with the Joint Allocation Office (JAO)	17
3.5 Complete Registration with the Regional Nomination Platform (RNP)	18

3.1 Register with NESO

(National Energy System Operator)

1. Introduction

2. The registration process

3. Common Registration steps

4. Interconnector specific steps

5. After registration steps

6. Communication and support

Appendix 1

As an Interconnector User, you are using the National Electricity Transmission System (NETS) because the interconnector transmits electricity to it.

So you'll need to sign a bilateral agreement (Use of System Offer) to use the system and join the Connection and Use of System Code (CUSC). You need to be a CUSC Party to comply with Grid Code obligations.

To begin the process, you'll need to complete and submit a Use of System Application (Exhibit F of the CUSC), which you can find on the [NESO website](#). You can also find guidance on the process here, including costs and timescales.



You can contact them directly via:

transmissionconnections@neso.energy

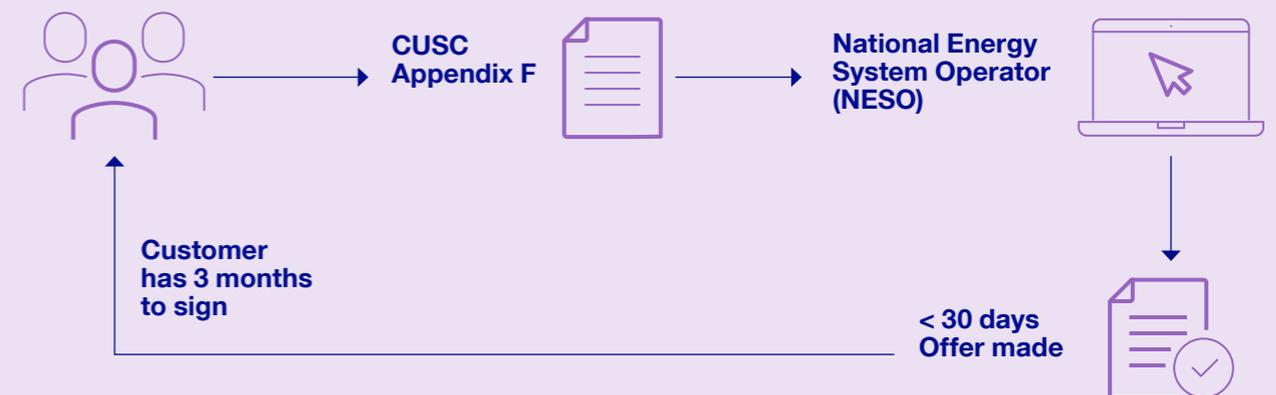


Connection and use of system code (CUSC)

£ Application fee
£5000 + VAT

🕒 Up to
120 days

- The connection and use of system code (CUSC) is the contractual framework for connecting to and using the National Electricity Transmission System (NETS)
- Starting point: NESO website link [Exhibits to the CUSC](#)

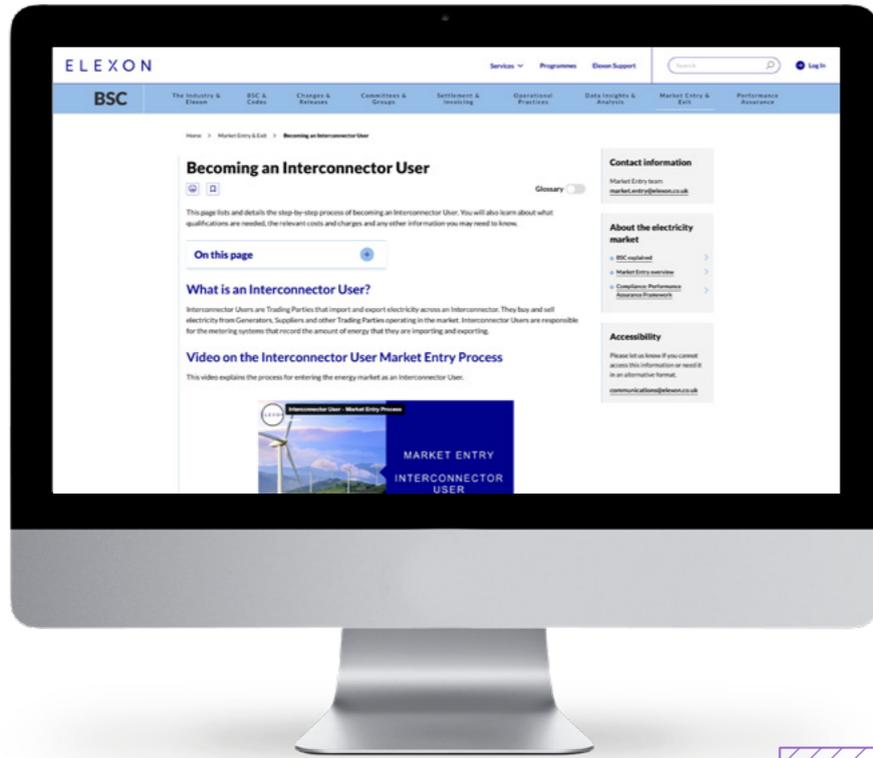


3.2 Register with Elexon

(National Energy System Operator)

- 1. Introduction
 - 2. The registration process
 - 3. Common Registration steps
 - 4. Interconnector specific steps
 - 5. After registration steps
 - 6. Communication and support
- Appendix 1

The **Elexon website** will take you through the steps you need to take to register as an **Interconnector User**.

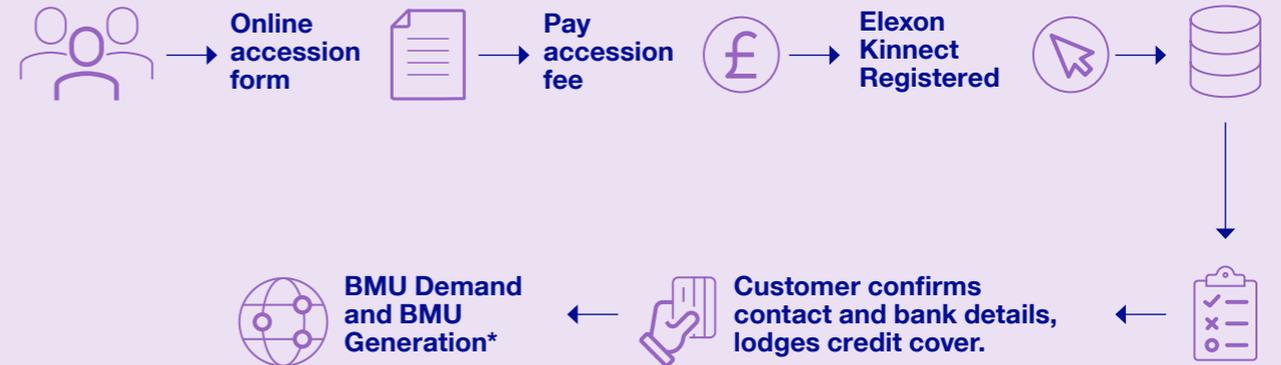


Elexon Interconnector Entry to the Market

Initial Fee £500
Monthly £250
+ VAT

30
days

- Elexon provide resources and services for the implementation of the Balancing and Settlement Code (BSC).
- Starting point: elexon.co.uk



*Register your BMU with NGENSO to obtain your unique BMU IDs and the Effective from date.

3.3 Register Balancing Mechanism Units

(BMUs) with NESO and Elexon

- 1. Introduction
- 2. The registration process
- 3. Common Registration steps
- 4. Interconnector specific steps
- 5. After registration steps
- 6. Communication and support
- Appendix 1



BMUs, or Balancing Mechanism Units, are used to represent all energy export and import in Settlement, reconciling expected and actual flows.

We assign specific BMUs to each party and add up their volumes and contracts during the Settlement calculations. To nominate your capacity on IFA, IFA2, and Viking Link, you need to register two Interconnector BMUs for each interconnector for your production and consumption accounts related to your physical flows.

Application form: NESO

As an Interconnector Use Lead Party, you'll need to:

1. Submit data via an online portal, the Single Markets Platform (SMP). This data was previously submitted as an MS word document to the BM registration team, but now the registration data is submitted directly into the platform. The application is then checked and accepted by the BMU registration team once the unit is in submitted status in SMP.

2. The SMP online portal can be found at the following webpage: [Balancing Mechanism Wider Access | National Energy System Operator](#). For more information on how the platform works, please refer to the Webinar recordings available on the same page. Additionally, the webinar Q&A sessions material accessed from the Onboarding and Registrations tab on the same page may be helpful in answering any queries you might have. The SMP user guide is also available from the page.

Please note:

When completing the NESO registration, please state the maximum MW figure you wish to register for each unit – one for Generation and one for Demand. You won't be able to submit physical notification data above the maximum registered capacity of the unit.

Contact email

bmu.registration@neso.energy

3.3 Register Balancing Mechanism Units

(BMUs) with NESO and Elexon



- 1. Introduction
 - 2. The registration process
 - 3. Common Registration steps**
 - 4. Interconnector specific steps
 - 5. After registration steps
 - 6. Communication and support
- Appendix 1

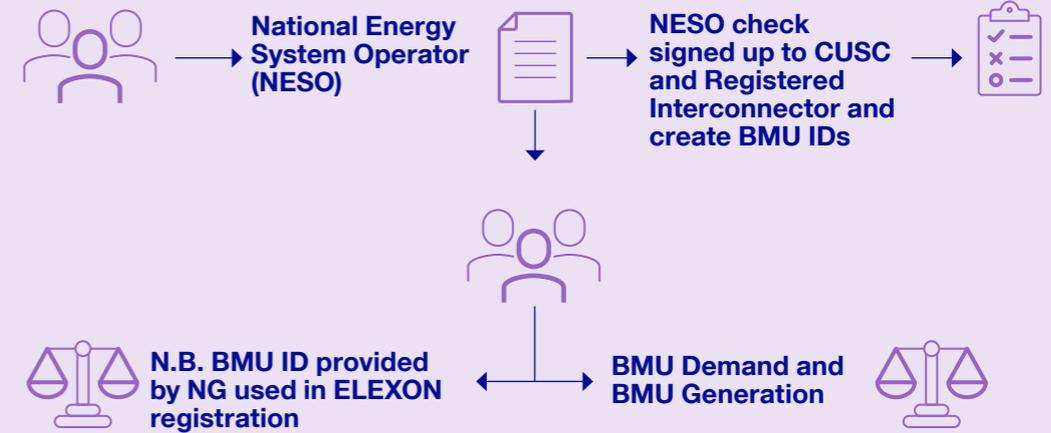
Registering Balancing Mechanism Units (BMUs)

The NESO BMU Registration team will create the BMU ID and issue to customer.

Starting point contact: [bmu](#) to request unique NG BMU IDs.

£ **No Charge**

🕒 **30 days**



3.4 Complete your registration

With the Joint Allocation Office (JAO)

- 1. Introduction
 - 2. The registration process
 - 3. Common Registration steps
 - 4. Interconnector specific steps
 - 5. After registration steps
 - 6. Communication and support
- Appendix 1

If you're an existing JAO customer

To bid for capacity on IFA, IFA2 and Viking Link auctions, you'll need to register with JAO so you can gain access to the Allocation Tool (eCAT). If you're already registered with JAO, you'll only need to sign an amendment – please contact JAO directly to start this process.

Email: contact@jao.eu
or phone: (+352) 27 62 38 01

Once you've registered with JAO, you'll have access to the Allocation Tool (eCAT) and will be able to take part in IFA, IFA2 and Viking Link long-term and intraday auctions. The auction schedule is available on the [IFA/IFA2](#) and [Viking Link](#) websites.

More information

You can find more documentation and information on the registration process by visiting the [JAO website](#) and clicking on 'Registration'.

Please note: If you're a non-nominating customer, only this step is required.



Registration with the Joint Allocation Office (JAO)

JAO host Europe's single leading trading platform (e-CAT). Auctioning long and short-term transmission capacity rights. Starting point: jao.eu

£ **No charge**

🕒 **9-14 days**



3.5 Complete your Registration

With the Regional Nomination Platform (RNP)

- 1. Introduction
 - 2. The registration process
 - 3. Common Registration steps
 - 4. Interconnector specific steps
 - 5. After registration steps
 - 6. Communication and support
- Appendix 1



RNP is the platform where you can nominate the capacity you bought on JAO. You'll need to complete this step if you want to nominate your capacity on IFA, IFA2 and Viking Link.

Participation Agreements

Please [contact us](#) here to register your interest to nominate your capacity on IFA, IFA2 and Viking Link. We'll then send you the RNP Participation Agreements. Please note, you'll need to complete a combined agreement for IFA and IFA2, and a separate agreement for Viking Link.

The agreement will then be countersigned by National Grid Interconnectors and our partner TSO (RTE for France and Energinet for Denmark). You'll receive a copy once a go-live date has been agreed.

Gaining access to RNP

You'll receive a User Access Form to complete, please return this to [us](#). There's just one form for IFA, IFA2 and Viking Link – please tick the interconnectors you wish to select for your users while completing the form.

The RNP Helpdesk will then provide you with access to the Test Environment. This will move to the Live Environment on your go-live date.

Training

As part of your registration, you'll receive a user guide for RNP. If you need further training, please contact the RNP Helpdesk rnpl.helpdesk@unicorn.com

Commercial Extract

Please send your Commercial Extract to us [here](#) to be verified. You'll need to do this only once to cover IFA, IFA2 and Viking Link.

3.5 Complete your Registration

With the Regional Nomination Platform (RNP)



- 1. Introduction
 - 2. The registration process
 - 3. Common Registration steps**
 - 4. Interconnector specific steps
 - 5. After registration steps
 - 6. Communication and support
- Appendix 1

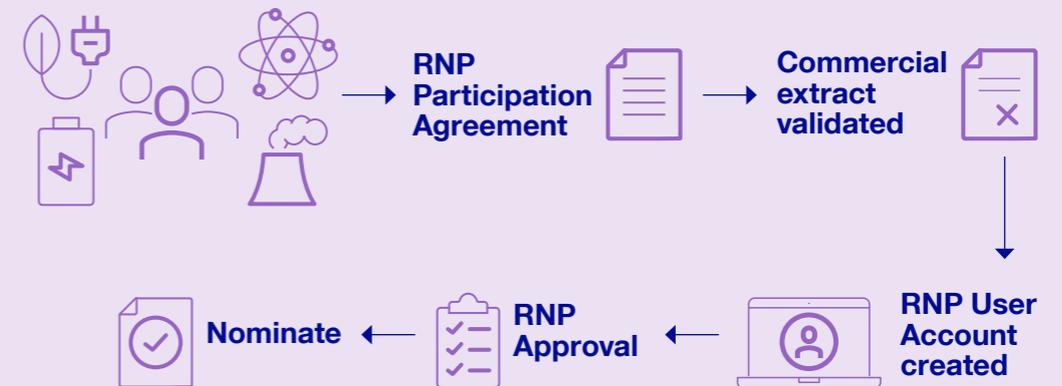
Registration with the Regional Nomination Platform (RNP)

RNP system allows customers, to nominate their capacity bought on JAO.

Starting point: Email us [here](#) for a copy of the Participation Agreement

£ **No Charge**

 **Customer dependent**



1. Introduction

2. The registration
process

3. Common
Registration
steps

4. Interconnector
specific steps

5. After registration
steps

6. Communication
and support

Appendix 1



4

Interconnector- specific steps

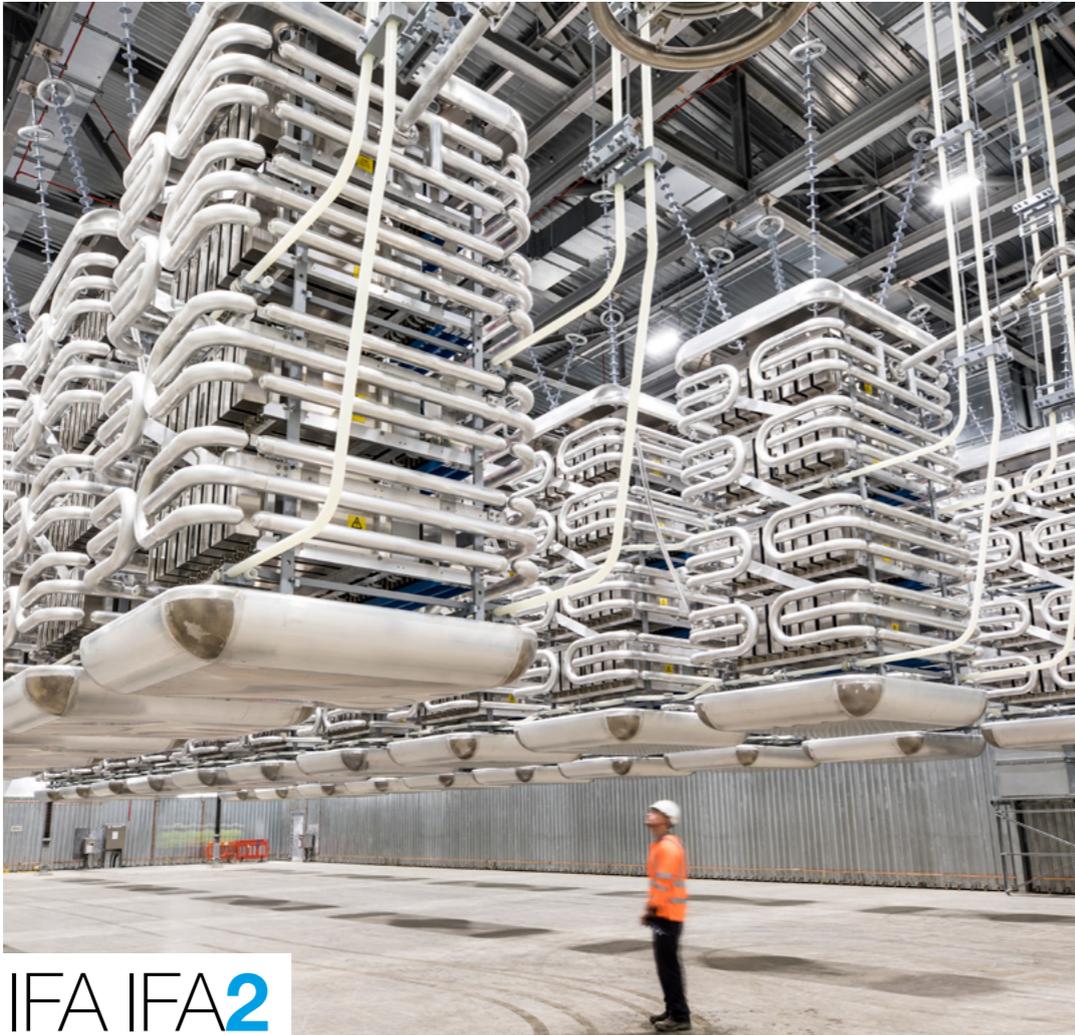
In this section



4.1	<u>IFA and IFA2-specific steps</u>	21
4.1.1	<u>Register as a Balancing Responsible Party (BRP) with RTE</u>	21
4.1.2	<u>Sign an Import-Export Participation Agreement with RTE</u>	21
4.2	<u>Viking Link-specific steps</u>	22
4.2.1	<u>Registering as a Balance Responsible Party (BRP) with Energinet:</u>	22

4.1 IFA and IFA2-specific steps

- 1. Introduction
 - 2. The registration process
 - 3. Common Registration steps
 - 4. Interconnector specific steps**
 - 5. After registration steps
 - 6. Communication and support
- Appendix 1



4.1.1 Register as a Balancing Responsible Party (BRP) with RTE

You will first need to register with RTE as a Balancing Responsible Party (BRP), which involves completing and signing an agreement.

Contact [RTE](#) to start this process.

If you already have a BRP with RTE on another border, there is a fast-track process available – please mention this when you contact them.

4.1.2 Sign an Import-Export Participation Agreement with RTE

In addition to the BRP contract, you'll need to sign an Import-Export Participation Agreement with RTE.

Please contact [RTE](#) to start this process.

4.2 Viking Link-specific steps

- 1. Introduction
- 2. The registration process
- 3. Common Registration steps
- 4. Interconnector specific steps**
- 5. After registration steps
- 6. Communication and support
- Appendix 1



4.2.1 Registering as a Balance Responsible Party (BRP) with Energinet

To register with Energinet, you will need to:

- Familiarise yourself with the Danish regulations for a Balance Responsible Party, which are available [here](#) (Danish version only).
- Register a GLN (Global Location Number) with the Danish division of the global standardisation organisation.
- Provide financial security of 1.000.000 DKK for the credit-assessment process.
- Have a VAT-registration number.

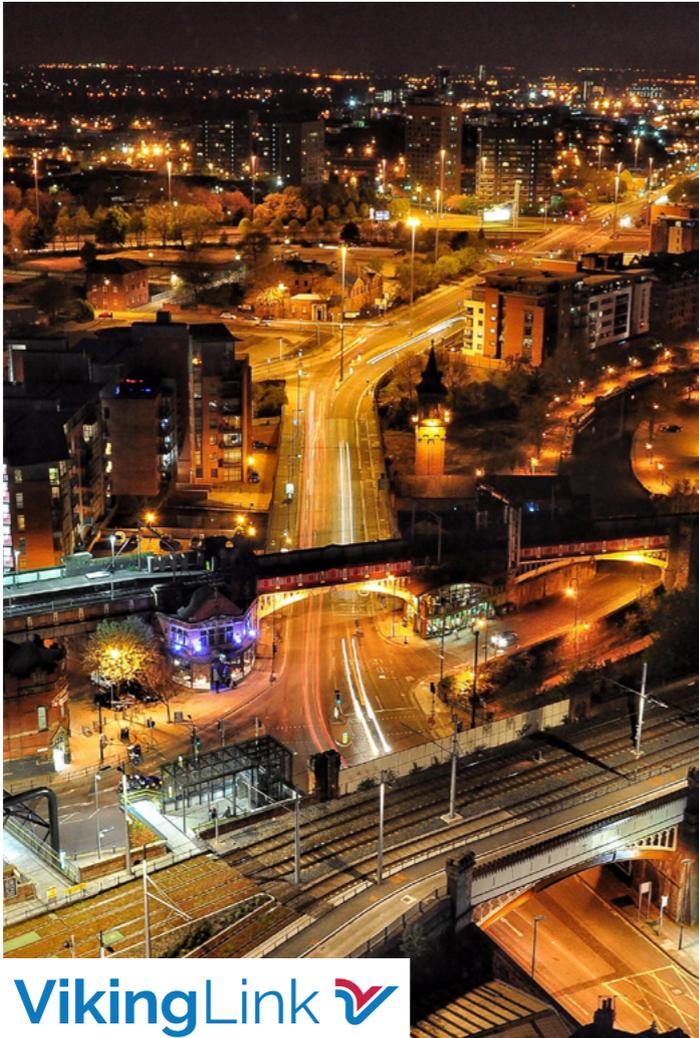
- Register an EIC (Energy Identification Code) by filling in the following form [Master data form](#) and sending it to [eic-administration](#).
- Enter into an agreement with eSett, a settlement-services company that calculates the imbalances for each BRP. To do this, go to [eSett](#).

The process includes:

- signing agreements more than one month before BRP market activity
- providing your EIC number
- placing Collateral more than three weeks before BRP market activity
- having a settlement bank.

4.2 Viking Link-specific steps

- 1. Introduction
- 2. The registration process
- 3. Common Registration steps
- 4. Interconnector specific steps**
- 5. After registration steps
- 6. Communication and support
- Appendix 1



4.2.2 Registering with an eSett-approved settlement bank

As part of the physical registration process (RNP), you'll need to be a Danish Balance Responsible Party (BRP), which means being registered with a settlement bank approved by eSett. We are working to increase the number of approved settlement banks, particularly for our non-Nordic customers. If you're a non-Nordic customer and need help to identify a bank you can work with, please [contact](#) our Interconnector Customer Team.

You can see a list of eSett's approved settlement banks [here](#).

If you have a clearing bank that would be interested in becoming an approved settlement bank, you can also contact us [here](#).

Energinet and eSett timelines

The normal Energinet registration process of entering into agreements (and into market) can take as little as a month, or several months, depending on how well-prepared you are.

The most time-consuming aspect of this process can be:

- setting up a pledged cash account in an approved settlement bank. If you're non Nordic, you'll need to allow time for this, especially if you're a new customer to the bank
- reviewing and signing agreements by the BRP and providing necessary documentation back to eSett. You may be asked to provide additional relevant information to eSett (such as copies of MT101 and MT940 bank-specific forms)
- translating TSO-BRP agreements, if needed as part of your review, as they are written in local languages.

For a detailed description of all the information in Section 5.6, please visit Energinet's [web-link](#) on: How to become a balance responsible party.

4.3 North Sea Link (NSL) registration

- 1. Introduction
- 2. The registration process
- 3. Common Registration steps
- 4. Interconnector specific steps**
- 5. After registration steps
- 6. Communication and support
- Appendix 1



Capacity on NSL is allocated only through Nord Pool, Europe's leading power exchange.

How to trade on NSL

- Nord Pool's N2EX auction (UK) and Norway's NO2 auction manage capacity implicitly.
- Auction gate closure times:
 - GB (N2EX): 09:50 UK time
 - NO2 (Norway): 10:50 CET
 - Preliminary results are finalised by 10:00 UK time (11:00 CET).

How to register for NSL trading

- [Contact](#) Nord Pool's market manager for your country.
- For more information, email: support@nordpoolgroup.com

1. Introduction

2. The registration process

3. Common Registration steps

4. Interconnector specific steps

5. After registration steps

6. Communication and support

Appendix 1



5

After registration steps

In this section



[5.1 Carbon Border Adjustment Mechanism \(CBAM\)](#)

26

[5.2 Customs declarations](#)

28

5.1 Carbon Border Adjustment Mechanism (CBAM)

1. Introduction

2. The registration process

3. Common Registration steps

4. Interconnector specific steps

5. After registration steps

6. Communication and support

Appendix 1

What is CBAM?

The EU's Carbon Border Adjustment Mechanism (CBAM) is the tool used to put a price on the carbon emitted during the production of carbon-intensive goods entering the EU. CBAM will help reduce the risk of carbon leakage, while incentivising producers in non-EU countries to green their production processes and encouraging those countries to introduce carbon-pricing measures.

When is it being introduced?

CBAM is being introduced gradually. The transitional period is from 1 October 2023 to 31 December 2025. This is when importers are required to report, on a quarterly basis, the embedded emissions in goods they've imported during the previous quarter of the calendar year. Their reports must set out emissions, as well as any carbon price effectively paid abroad.



5.1 Carbon Border Adjustment Mechanism (CBAM)

1. Introduction

2. The registration process

3. Common Registration steps

4. Interconnector specific steps

5. After registration steps

6. Communication and support

Appendix 1

What do I need to do?

If you're importing into the EU during the transitional period, you'll need to submit CBAM reports on a quarterly basis. There will be no obligation to buy or surrender certificates during the transitional period.

Where should the CBAM reports be submitted?

The CBAM Transitional Registry has been developed to help importers submit their CBAM reports.

It will provide:

- a single platform to collect information and create synergies
- a tool to perform CBAM-related tasks
- a secured platform to ensure confidentiality of information.

For more information about CBAM and the Transitional Registry, visit the European Union CBAM [web page](#). A user manual is also available there for CBAM reporting declarants to download.

If you have any questions, please contact us [here](#).



5.2 Customs declarations

1. Introduction

2. The registration process

3. Common Registration steps

4. Interconnector specific steps

5. After registration steps

6. Communication and support

Appendix 1

When trading electricity between Great Britain and Denmark customs declarations are required. Please read below for a brief summary of the processes.



Great Britain

In Great Britain, National Grid will make import/export declarations on behalf of market participants for flows on the Viking Link Interconnector. There are therefore no further actions market participants need to take in GB.

Denmark

Customers will be required to meet Customs Declaration requirements within Denmark. Please follow the following steps to ensure that your declarations are ready for trading on Viking Link.

- Before importing goods from countries outside the EU, you must be registered as an importer with the Danish Business Authority. Registration can be made in English [here](#).

- Security will be required for any customs duties your goods may be charged.

- Imports from a non-EU country to be sold or consumed in Denmark, need to follow the customs procedure Free Circulation. Customers can then apply to submit Customs Declarations on a monthly basis and do not have to submit declarations for every import. The relevant documentation can be found at [Forms & Documents](#).

To learn more on all topics mentioned above, click [Your Company's Tax Situation](#) scroll down the page and select the English translation.

Not all information is provided in English, however there is a Customer Helpdesk who are happy to answer any questions you may have, Tel: +45 7222 1202 press Option 9 for the "Custom helpdesk".

5.2 Customs declarations

1. Introduction

2. The registration process

3. Common Registration steps

4. Interconnector specific steps

5. After registration steps

6. Communication and support

Appendix 1

Once registration is complete, either through business registration or a representative, you can apply to register with the Danish Customs Agency. Businesses based in countries outside the EU can obtain a refund on VAT for goods and services purchased in Denmark.

Danish VAT is 25%, but the amount is not refunded automatically. In addition, security will be required for any customs duties your goods may attract.

If you're importing services or products from a non-EU country to be sold or consumed in Denmark, you'll need to follow the customs procedure, Free Circulation.

You can then apply to submit customs declarations monthly, and you won't have to submit declarations for every import.

You can find the relevant documentation at [Forms & documents](#).

For more information on the Danish customs declaration, click [Your Company's Tax Situation](#) and select the English translation.

Not all information is provided in English, but there is a Customer Helpdesk, happy to answer any questions you may have. **Phone:** (+45) 7222 1202 and press option 9.



5.2 Customs declarations

1. Introduction

2. The registration process

3. Common Registration steps

4. Interconnector specific steps

5. After registration steps

6. Communication and support

Appendix 1

France (IFA and IFA2)

RTE in France cannot handle customs declarations for National Grid customers, so you'll need to provide your own.

1.

You'll need to start by applying for an EU EORI number, through the 'SOPRANO' service. There are slight variations to the process, depending on your location within the EU or non-EU countries.

2.

Once you've obtained an EORI number, you have two options for customs declarations: self-declaration or employing a broker. If you choose the latter, you'll incur a fee for the service.

Power flow letters

We are currently assessing the process for customs declarations, to see how we can improve it. One service we've introduced is providing monthly flow data to our customers. If you're not currently receiving this service, please contact us to find out more.



1. Introduction

2. The registration
process

3. Common
Registration
steps

4. Interconnector
specific steps

5. After registration
steps

6. Communication
and support

Appendix 1



6

Communication and support

6. Communication and support

- 1. Introduction
- 2. The registration process
- 3. Common Registration steps
- 4. Interconnector specific steps
- 5. After registration steps

6. Communication and support

Appendix 1



Here in the Interconnector Customer Team, we are your main point of contact during the registration process.

We're happy to have a virtual meeting or phone call if you need it, and you'll have your own account manager to help with any questions you may have. We'll be here to support you even after you've completed your registration.

We also run webinars on key topics such as regulations, and commercial and operational updates. You'll be invited to them throughout the year.

Interconnector
IFA IFA2
VikingLink 

Customer Team
 [Contact email](#)

North SeaLink
 [Contact email](#)

Website links

 [IFA and IFA2](#)

 [Viking Link](#)

 [North Sea Link](#)

Appendix 1

1. Introduction
2. The registration process
3. Common Registration steps
4. Interconnector specific steps
5. After registration steps
6. Communication and support

Appendix 1

IFA/IFA2 & Viking Link Steps



If you are a non nominating customer (purchase capacity rights only) this only this step is required

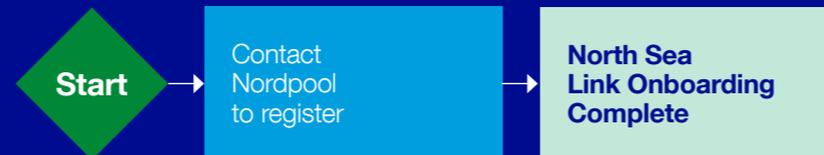
IFA/IFA2 Specific Steps



Viking Link Specific Steps



North Sea Link Specific Steps



***Please note:** These steps need to be completed first and in this order. All other steps can be done in parallel.